

Commonwealth of Massachusetts
Department of Telecommunications and Energy
Fitchburg Gas and Electric Light Company
Docket Nos. D.T.E. 02-24/25
Responses to the Division of Energy Resources First Set of Information Requests

Request No. DOER 1-29 (Electric):

Please refer to page 48, line 1. Does “supervision” of customer accounts refer to all customers, including competitive supply customers? If yes, then explain the specific tasks/activities and all relevant costs that are associated with the “supervision” of customer accounts and identify the proportion of these costs that are associated with the customer account functions related to generation.

Response:

Supervision of customer accounts as referred to on Schedule JLH 2-1, page 48, line 1, does include the supervision of all FG&E customers, including competitive supplier customers. The specific tasks related to supervision of customer accounts consist of the cost of labor and expenses incurred in the general direction and supervision of customer accounting and collecting activities.

No analysis has been done to identify or to segregate the proportion of the supervision of customer accounting costs related to generation.

Person Responsible: Mark H. Collin